**Privacy Notice for Police Precept 2025/2026 (January 2025)**

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| **Data controller:** | Greater Manchester Combined Authority, Churchgate House, 56 Oxford Street, Manchester M1 6EU |
| **ICO registration reference:** | Z5119967 |
| **Customer enquiries contact details:** | [officeofdpo@greatermanchester-ca.gov.uk](mailto:dataprotection@manchesterfire.gov.uk) |
| **Data Protection Officer:** | John Lawrence Curtis, Greater Manchester Combined Authority |

1. **Who we are**

The Greater Manchester Combined Authority (GMCA) is made up of the ten Greater Manchester councils, the Greater Manchester Fire and Rescue Service, and the Mayor of Greater Manchester. We work with other local services, businesses, communities and other partners to improve the city-region.

1. **Summary of the survey**

It is our priority to keep the people of Greater Manchester safe and we cannot do this without your help, as local taxpayers. We are all facing financial challenges with the cost of living and providing essential services, and the police are no different.

Police funding comes from a central government grant (75%) and what we can raise locally from the police precept part of the council tax (25%). The police precept we set, which funds Greater Manchester Police (GMP), is one of the lowest in the country.

This year, central government funding does not fully account for national increases that we need to meet including national insurance contributions. There is therefore an expectation from the Home Office that funding will be raised through the precept.

With the help of what we raised through the precept last year, GMP remain one of the most improved police forces in the country. In 2024 GMP were recognised as world leaders in tackling stubborn crime and Anti-Social Behaviour (ASB), winning the international Goldstein Award for their problem-solving Operation Vulcan in Cheetham Hill.

Through the modest increase in the police precept last year, the funding has allowed us to keep our promises to:

* Remain one of the best police forces in the country in the speed of answering 999 calls. In the past year the average time to answer a 999 call was 3 seconds, significantly better than the national average of 10 seconds.
* Improve 101 answering times. GMP answered non-emergency calls in an average of 54 seconds, compared to 1 minute and 9 seconds last year.
* Improve response times for emergency and non-emergency incidents. On average GMP responded to emergency incidents in 9 minutes and 44 seconds – faster than the 15-minute target time which is an improvement on last year of 3%. Non-emergency attendance times have improved to 66% within the hour target for attendance – up from 59% last year.
* Retain investment in neighbourhood policing and crime prevention teams and reduce neighbourhood crimes. All districts have in place Neighbourhood Policing Teams, Prevention Hubs and Neighbourhood Crime Prevention Teams focussed on tackling crime and ASB. As a result, crime has reduced. This is most marked in neighbourhood crimes (personal robbery, domestic burglary, theft of vehicles and from the person) which reduced by 17.2% this year. GMP are also solving more crimes. Overall, the proportion of all crime outcomes that were solved increased to 12.5% (up 2.5% points on last year).
* Invest a further 30 police officers into Operation Vulcan which has now expanded beyond Cheetham Hill to Piccadilly Gardens and to Victoria and Piccadilly train stations. Crime has reduced significantly in these areas as a result with theft from persons reducing by 35% and stalking and harassment by 56%.
* Focus on increasing arrests for sex offenders and ensuring justice for vulnerable victims. In the past year GMP continued to improve outcomes for victims of child sexual exploitation with outcomes up from 21.2% last year to 24.3% this year. GMP are also solving more rape crimes up 3% on last year.

GMP now have 8,076 police officers, still not at the level of a decade ago; this is coupled with significant growth in demand and increased complexity of crime. We are in negotiation with central government for further officers to strengthen our neighbourhood policing guarantee. But investment is still required to ensure GMP maintain the significant improvements in the service they are delivering and to be one of the best police forces in the country.

If we do not include a rise from the police precept, then we will have to look at other ways to close the gap in funding and this could mean cuts to the service that you receive. With your support will enable GMP to deliver on the commitments that people told us were important in our new Standing Together: Police and Crime Plan. Over the next 12 months we will:

* Remain one of the best police forces in the country in the speed of answering 999 calls.
* Further improve 101 answering times.
* Further improve GMP response times with a focus on improving non-emergency times.
* Further reduce and prevent neighbourhood crimes, ASB and retail crime by investment in our prevention and neighbourhood policing teams.
* Improve road and transport safety by continuing with Operation Vulcan in Piccadilly and Victoria and expanding this out to key hotspot areas across the city region.
* In partnership with TfGM and others, launch a major programme across the Bee Network aimed at improving safety and people’s feeling of safety including the implementation of a dedicated Live Chat system.
* Divert more children and young people away from crime by investing in liaison and diversion and preventative services.
* Bring more sex offenders to justice through investment in our sex offender management activity.
* Increase trust and confidence by investing in our Professional Standards Directorate.

Together and with your help, we aim to continue GMP’s positive journey and deliver to you the most effective police service in the UK.

**3. What information we will collect from you (the purpose and legal basis for processing information)**

The survey will ask you for your name and email address. Then some questions about your thoughts on three main proposals for the Police Precept 2025/2026.

We will collect the following information in order to ensure we hear from a representative selection of Greater Manchester communities, and to ensure any policy decisions or interventions are based on the needs of different communities:

* The local authority area you live in
* Your age bracket
* Your ethnicity
* Your religion
* Your gender identity
* Whether you identify as trans/transgender
* Your sexuality
* Whether you have a disability
* How you heard about the survey
* Whether you are happy for us to publish your responses

We are asking for this as we want to make sure we hear from Greater Manchester’s diverse communities, and also to ensure any policy decisions or interventions are based on the needs of different communities.

As the GMCA has legal responsibilities for the wellbeing of Greater Manchester residents, and a responsibility to treat them fairly and equally, the legal basis for undertaking this survey and using the survey data will be:

* Article 6 1(e) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller

And for the more sensitive data:

* Article 9 2(g) processing is necessary for reasons of substantial public interest

**4. How we ensure the security of your data**

The GMCA is committed to providing the appropriate levels of security to the information we collect and we use reasonable measures to prevent unauthorised access to that information. We are required to demonstrate that our solutions meet the required levels of personal, procedural, policy, data and technical security. We will only process personal information for the purposes it has been collected or subsequently authorised.

This survey is hosted on software called Citizen Space, which is provided by Delib. The security measures, firewall, access control and administration privileges for the Delib service have been reviewed and accepted by the GMCA. We also have a contract in place with Delib, which states the services they must provide.

The data from this survey will not be transferred to any other third party for processing.

**5. Information retention**

The GMCA will keep your information for three years from the point at which the survey closes. We may keep your information in an anonymised format after this time for statistical purposes and in these cases, all personal information will be removed.

**6. Transferring data**

All data collected as part of this survey will remain in UK.

1. **Data sharing**

The information collected as part of this survey will only be used by the GMCA for the purposes explained above.

1. **What rights do individuals have?**

The GMCA must comply with the General Data Protection Regulations (GDPR) and the Data Protection Act 2018.

Under data protection law, your rights include:

* Your right of access - You have the right to ask us for copies of your personal information.
* Your right to rectification - You have the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
* Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.
* Your right to restriction of processing - You have the right to ask us to restrict the processing of your information in certain circumstances.
* Your right to object to processing - You have the right to object to the processing of your personal data in certain circumstances.
* Your right to data portability - You have the right to ask that we transfer the information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

If you wish to make a request, please contact us at:

Email: [officeofdpo@greatermanchester-ca.gov.uk](mailto:officeofdpo@greatermanchester-ca.gov.uk)

Post: Office of the DPO GMCA, Churchgate House, 56 Oxford Street, Manchester, M1 6EU

1. **How can I make a complaint?**

If you are not satisfied with how the GMCA is using the information we hold about you please contact our Data Protection Officer by emailing [officeofdpo@greatermanchester-ca.gov.uk](mailto:dataprotection@manchesterfire.gov.uk).

If you are still not satisfied with the GMCA’s response to any request to exercise your individual rights or if you believe that the GMCA is not processing your personal data in accordance with the law, you can contact the Information Commissioners’ Office:

Post: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF

Telephone: 0303 123 1113