GMCA GREATER MANCHESTER COMBINED AUTHORITY

Emergency Planning Survey

Tell us how we can help your group to deal with an emergency

easy read

We are the Greater Manchester Resilience Unit.

We help the 10 councils in Greater Manchester deal with emergencies such as the Grenfell Tower fire, Covid and flooding.

We want to learn how your organisation deals with emergencies.

We know that groups that already face inequality because of things like health, age, gender, sexuality, race, disability or care responsibilities do not always get the support they need. We want to find out what these needs are and meet them.

You can help by filling in this survey.

Section 1 – About your group

1. Name of your organisation or group

[blank field]

2. Your Name

[blank field]

3. Email Address

[blank field]

4. Area your organisation works (such as health, social care, housing, or community support)

[blank field]

5. Which local council area do you cover?

- [ ] Bolton
- [ ] Bury
- [ ] Manchester
- [ ] Oldham
- [ ] Rochdale
- [ ] Salford
- [ ] Stockport
- [ ] Tameside
- [ ] Trafford
- [ ] Wigan
- [ ] All over Greater Manchester
- [ ] National
- [ ] Other (please say where) [blank field]

Section 2 – Experiences

6. What does your organisation do in an emergency?

- [ ] Help regular services to carry on

- [ ] Pivoting the delivery of services

- [ ] Change to meet different needs

- [ ] Offering Support in a specific crisis

- [ ] Supporting recovery after an emergency

- [ ] **Providing information**

- [ ] Setting up safe spaces

- [ ] Distributing supplies people need

- [ ] Giving mental health or emotional support

- [ ] Advocating for community needs

- [ ] Planning the work of volunteers

- [ ] Providing emergency financial help

- [ ] Facilitating community communication

- [ ] No role

7. Does your group have any contact with formal Emergency Planning, such as Resilience Forums or Local Council Emergency Planning Teams?

☐ Yes

☐ No

If you do, has it helped?

☐ Yes, a lot

☐ Yes, a bit

☐ Not Yes or No

☐ Not much

☐ Not at all

Please tell us why you picked what you did in question 7.

If you did not think the contact helped, what could we do to help, such as training, funding or giving you contacts.

8. Where would you look for information and guidance in an emergency?

☐ Local council

☐ Social media (such as Facebook, Twitter)

☐ National Government

☐ Local resilience forum

☐ Emergency planning team

☐ Voluntary organisations

☐ Your own contacts

☐ Other

9. If you answered Other to question 8, give us details

Section 3 – Barriers in emergences

10. In an emergency which of these things might be a problem for people in your group?

☐ Transportation

☐ Health Support

☐ Communication Barriers

☐ Mistrust of statutory service providers such as the police, or fire services

☐ Financial

☐ Psychosocial – **These are things such as counseling that may help people who have been in a crisis.**

☐ Digital Access

☐ Language and Cultural

☐ Physical Accessibility

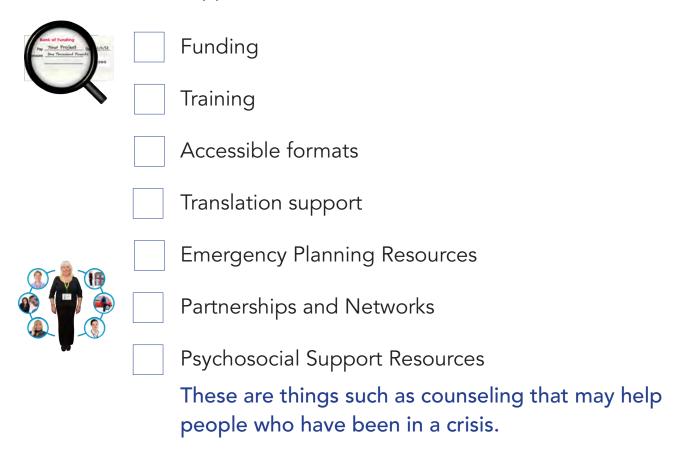☐ Care Responsibilities

☐ Other (please give details)

11. How have emergencies such as Covid, flooding and extreme weather changed the way your group gets ready to deal with emergencies?

12. Who are the local figures (such as Mayors) and groups that your group trusts to support you in an emergency?

13. What would help your group be more able to support communities in an emergency?

☐ Funding

☐ Training

☐ Accessible formats

☐ Translation support

☐ Emergency Planning Resources

☐ Partnerships and Networks

☐ Psychosocial Support Resources

These are things such as counseling that may help people who have been in a crisis.

14. Would any of the following be useful for you when engaging your communities in conversations around preparedness / response to emergencies?

☐ Community Emergency Planning Toolkit

☐ More awareness of risks

☐ Training about what happens in an emergency

☐ Practice emergencies

☐ Working with emergency planners

☐ Hearing from people who have lived experience of emergencies
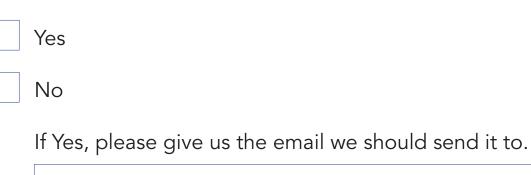
☐ Your group and crisis response organisations helping each other

Crisis response organisations are things like the Fire, Police ans Ambulance services that are called out when there is an emergency.

15. Is there anything else that would be useful when we talk to groups about being ready for an emergency?

16. Is there anything else you want to tell us?

17. We would like to email you about how we are changing the way we work because of what people have told us in this survey. Is that OK?

☐ Yes

☐ No

If Yes, please give us the email we should send it to.

Thank you for filling in this survey.